

PROFILE

Modern Workplace and infrastructure engineer with more than eight years of experience in Microsoft environments: deployment and lifecycle management with Intune, zero-touch provisioning with Autopilot and Apple Business Manager, identity and access in Entra ID, large-scale migrations and automation with PowerShell and Microsoft Graph. Sole IT engineer for an organisation with around 400 users, and carried out a business-critical migration for more than 1,200 users. Strong at testing, troubleshooting and documentation; explains technology clearly. Independent, proactive and down to earth.

CORE SKILLS

Devices	Windows 11/10 deployment and lifecycle management, Intune (enrolment, Autopilot, configuration profiles, compliance), Apple Business Manager, security baselines, hardening
Applications	App packaging, app deployment and software distribution through Intune and Company Portal
Identity & access	Entra ID, Active Directory, Conditional Access, MFA/SSO, joiner-mover-leaver, user and group management
Automation	PowerShell, Microsoft Graph API, Bash
Virtual desktops	Azure Virtual Desktop, RDS
Infrastructure	Microsoft 365, Azure, Windows Server, VMware, Hyper-V, Veeam, OPNsense, VLANs, WireGuard/OpenVPN, monitoring (PRTG, Zabbix)
Ways of working	ITIL change processes, TOPdesk, testing and validation, technical documentation and knowledge transfer

EXPERIENCE

Independent IT, Cloud & Infrastructure Engineer 2023 – present
J'Mour IT

- Assignments in modern workplace, cloud, migrations, networking and security, directly and through agencies.
- Including: redundant OPNsense firewalls and VLAN segmentation, an external vulnerability scan for an IT service provider and on-site Intune reviews.

Cloud & Modern Workplace Engineer 2025 – 2026
European e-learning organisation (through J'Mour IT)

- Sole IT engineer for about 400 users across Europe; cloud-first, Windows and macOS.
- Intune configuration profiles, compliance, security baselines and app distribution.
- Zero-touch provisioning: Windows through Autopilot, the Mac fleet through Apple Business Manager.
- Automated installations, configuration and joiner-mover-leaver provisioning with PowerShell and Microsoft Graph.
- Final escalation point for device, access and email issues; wrote procedures and guides.

Technical System Engineer

2023 – 2025

Educational institution, multiple sites (through J'Mour IT)

- Rolled out, standardised and managed Windows 10/11 devices with Intune and Autopilot, including shared devices.
- Deployed applications for a wide range of user groups; second/third-line troubleshooting.
- Hardened devices and services; email security and compliance.
- Prepared, tested and documented changes following ITIL in TOPdesk.

AD Migration Engineer

2023

International information services company (through J'Mour IT)

- Business-critical device and workplace migration for more than 1,200 users across multiple Dutch locations.
- AD and device migrations with Quest Migration Manager, prepared, planned, validated and completed per group with aftercare.
- Post-migration PowerShell scripts for profiles, settings and network configuration.

Cloud Engineer

2022 – 2023

IT service provider

- Managed and supported Microsoft 365, Intune/Autopilot and Azure environments for clients.

System administrator

2018 – 2022

Managed service provider

- Full IT management and support for several SMB organisations, remote and on site.
- Microsoft 365, Azure AD, Exchange (on-premises and Online), SharePoint and Teams; migrations to Microsoft 365.
- Windows Server, Active Directory, VMware, Hyper-V, Veeam, RDS and Azure Virtual Desktop; networking, VPN and telephony (3CX/SIP).
- Changes with impact analysis, testing, maintenance windows and rollback scenarios.

EDUCATION

Bachelor programme Business IT & Management – Rotterdam University of Applied Sciences

MBO 4 IT Administrator – Da Vinci College

LANGUAGES

Dutch (native) · English (professional) · Arabic (conversational)

Client names have been omitted. A full CV with clients and references is available on request.